



A Message to our Members about COVID-19

At Holy Rosary Credit Union, the health and wellbeing of our members, staff, and committees is our top priority. We understand the concern and uncertainty you may be experiencing surrounding the coronavirus (COVID-19) and are committed to serving your financial needs.

We strongly encourage you to use our Online Banking or mobile app to access your accounts online. From there you can transfer funds, view transactions, check balances, make deposits, ask us questions and even make a loan payment.

If you haven't enrolled in Online Banking, please visit us at HolyRosaryCU.org and self-enroll in the Online Banking section in the upper right hand of your screen. You will need your account number and the last 4 digits of your social security number to log-in for the first time. If you need assistance, please contact us at **816.221.2734**.

The mobile app can be downloaded from either the Google Play or Apple App Stores and is free of charge.

If you don't have a VISA debit card, we encourage you to apply for one right now. You can complete a form online at HolyRosaryCU.org at our resources/form section. With a debit card you can make purchases and get cash back. You can also withdraw cash at over 30,000 convenient CO-OP branch machines, free of charge.

Don't forget that there are over 5,400-plus Shared Branch locations. So, check out the CO-OP logo on our website to find the most convenient branch for you.

If you aren't ready for Technology yet, that's okay. You can call PAT, our personal automated teller, 24 hours a day to get your balance, see if deposits have been made, see if checks have cleared and a whole lot more. You can reach PAT by calling our main number and choosing option 4. If you aren't signed up, ask us for help to get that done.

We also understand that there may be instances where members find themselves facing financial difficulties. Holy Rosary Credit Union is here to help, and we encourage those of you impacted to reach out and discuss your needs.

We continue to monitor the quickly evolving situation and have contingency plans in place so there will not be interruptions in our service to our members.

We will plan to make emergency announcements on our website, on our Facebook and by Twitter. For additional information about COVID-19, visit the Centers for Disease Control and Prevention at www.cdc.gov

Carole Wight, President